



**2026/2027**

**Basic Rental Terms and Conditions for Motorcycle Hire and Tours**

**MSA Travel Africa Group** is the marketing and booking agents for:

**CF MOTO Motorcycles.** *We DO NOT OWN any motorcycles. Rental fleets are owned by the Operators.*

With submission of your booking form or email request and payment of your rental/tour deposit, you agree that you have read and accepted all Terms and Conditions of this agreement as a binding contract between the **individual operators** we source from for you, the Renter.

32 B Marine Drive, Paarden Eiland, Cape Town is the collection point for all CF MOTO Motorcycle for Tours.

**Customers will sign the individual Operators contract on collection of their motorcycles.**

**Motorcycle Rental during tours**

On acceptance of rental and tour prices quoted – a 50% deposit is required to confirm the booking.

Motorcycles are provided by MSA Travel Africa to the best match to your request. MSA Travel Africa will attempt to provide the renter with the model of motorcycle confirmed to the communication. If, after having confirmed the model of motorcycle requested, MSA Travel Africa finds that it is necessary to substitute a different model, MSA Travel Africa will notify the participant as soon as possible.

Unexpected and uncontrollable situations may require last minute substitution of a motorcycle, including after the trip has begun.

This includes, but is not limited to, mechanical failure, collision damage and theft. In this instance, MSA Travel Africa reserves the right to substitute the type of motorcycle confirmed. Should MSA Travel Africa not be able to replace a motorcycle with the confirmed type or similar, a pro-rated refund for the difference in models, if any, will be refunded to the participant. This constitutes the maximum liability of MSA Travel Africa.

**Reservation and Deposit**

A 50% deposit is required to establish and hold a reservation. If the booking is made within 30 days of the departure date, then Full payment is required where possible.

**Cancellation Fee and Refunds**

With pre-booked Accomodation and anything pertaining to a guided or self-guided tours, we do not offer any refunds. Even inside 60 days.

No refunds will be made to participants who drop out after the trip has begun or sustain injury and cannot continue the tour or rental. No exceptions to this policy will be made for any reason.

We strongly recommend the customer either obtain trip cancellation insurance from an insurance company or opts for cancellation/interruption protection from MSA Travel Africa.

**Health/Medical/ Travel Insurance**

MSA Travel Africa recommends that customers take out adequate travel, health and accident insurance as well as trip cancellation insurance. MSA Travel Africa encourages customers to secure medical evacuation insurance.

**Changes to Guided Tour Cost**

The cost of the trips quoted are the costs indicated at the time the quotation is given, either via the MSA Travel Africa web site or in printed materials. If cost factors such as currency fluctuations, insurance costs, or the cost of meals and accommodations dictate the need for an increase in the price of the trip, MSA Travel Africa may modify the price at any time prior to 60 days before departure. If a customer is not satisfied with such an increase, the customer may cancel but will forfeit their deposit.

An additional Damage Excess of ZAR5000 will be charged for riders under 25 years old.

The rider must be in possession of a valid motorcycle license or for motorcycles larger than 500cc with no endorsements. Only the CF MOTO Ibex 450 MT can be ridden with licences requiring motorcycles with less than 35 kilowatt.

A valid identity document or passport must be produced on collection of all motorcycles. No licence = no ride. The minimum period of hire is 24 hours.

Collection and Delivery of motorcycles are subject to additional charges of R650 within a radius of 50km from Cape Town.

AA rates apply at ZAR7.00 per kilometre and are not included in the hiring rates.

Distances are calculated from the pickup point.

Bike Fuel is normally included in the rates unless specified in guided tours.

Motorcycles are hired out with a full tank and must return with a full tank.

Charges for refuelling are ZAR400 per motorcycle irrespective of fuel level.

All prices are quoted in South African Rand, Including VAT and are subject to change without prior notice.

**Damages Deposits:**

Please note that our rates include personal and comprehensive insurance - but the rider will be liable for ZAR30 000 (we hold a Damages deposit on your credit card for the duration of the rental period) in the unlikely event that you do have an accident. All minor damages under ZAR30 000 will be paid for by the renter.

Damages deposits can be paid in CASH, ZAR currency.

Full or partial refunds will be done on full inspection of the motorcycle by an appointed person or the Operator.

Retrieval of crashed motorcycles is not covered in the damages deposit.

Damage deposit paid accidentally on a debit card, cannot be refunded other than by International Swit transaction. Customers are liable for all bank charges

**Note:**

Luggage saddlebags and accessories cannot be insured and damage to these items will be recovered at the replacement value.

Excess does not include collection of motorcycle, recovery fees are additional.

**Terms of payment:**

Cash, Electronic Funds Transfer or credit card on demand, we honour VISA and MASTER CARD Only.

Within 60 Days of departure = 100% Full payment

Within 60 Days of Departure = 50% Deposit Payment

All Guided and GPS guided Tours = 50% Deposit payment at time of booking

Under no circumstances may a motorcycle leave the borders of the Republic of South Africa without our permission. If you plan to visit a neighbouring country with our motorcycles, please contact our office well in advance. Deposits must be made to cover the insurance excess on the motorcycle.

MSA Travel Africa is not liable for third party liability claims against the rider or renter.

On booking the customer agrees to terms and conditions as well as cancellation fees.

**Craig Fugard-Marshall, CEO MSA Travel Africa**

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